

Which Patients Can Currently Attend At the Dentist?

Confused? We don't blame you, restrictions are changing rapidly and we really appreciate your understanding as our dedicated staff work hard under increasing risks to help those patients whom we are allowed to. We have tried to make it clear which conditions we are currently able to assess or treat and will do our best to update this as the situation changes. If you are unsure or need advice please call us.

Before calling, please refer to the patient information page on our website for general advice so that we can move straight onto addressing your own individual concerns in a more detailed way.

You **absolutely cannot** attend a private dental practice as a patient or escort under Australian Government and State Laws if:

- you have been overseas in the last 14 days
- you have been interstate in the last 14 days starting Wednesday 25th March
- you have been in close contact with a confirmed case of COVID-19 in the last 14 days
- you have current or recent fever of 38°C or higher
- you have current or recent cold or flu like symptoms (sore throat, cough, runny nose)
- you have current or recent diarrhoea

PLEASE NOTE: Not only will you potentially save lives by complying with these government laws, but you will also save yourself potential fines of up to \$13,345.

Please call us for advice if you fall in this category, if emergency treatment is needed we can direct you to a government treatment facility with the appropriate levels of personal protective equipment for staff.

Healthy low risk patients can currently attend with the following non-exclusive list of conditions:

- *Severe pain in the mouth or jaws*
- *Large painless cavities or infections that are likely to cause a severe infection in the next 2-6 months if left untreated*
- *Localized infection and swelling of the mouth, neck or face*
- *Serious facial or tooth trauma*
- *Uncontrolled bleeding*
- *Dental disease in medically compromised patients which may worsen their medical condition*
- *Dental disease which must be managed prior to urgent surgery*

Please don't hesitate to call us if you need advice, we desperately want to help you however we can under these restrictions. Please understand there may be potentially increased call waiting times and delays returning your calls or Emails.